

Terms and Conditions for tours

Contract between the customer and **Into Peru tour provider**:

To secure a reservation with **Into Peru tour provider** is required a booking form fully completed and signed.

The need for advance payments will be based on each case, depending on the nature of the tour agreed in writing between You and **Into Peru tour provider**.

It will be taken for granted that customers make reservations by phone, fax or email have read the booking conditions and that have signed the reservation form.

A booking is accepted and is final only from the date on which **Into Peru tour provider** has confirmed its acceptance in writing and issued a formal confirmation. It is from that moment that comes into effect a binding contract between Itravel Peru and the client. **Into Peru tour provider** reserves the right to refuse a booking without offering an explanation.

The contract is between **Into Peru tour provider** and the client, this being all persons named on the booking form. The person signing the booking form guarantees that is fully licensed by all persons named on the form, and confirms that these people are fully informed about the conditions and accept them.

Payment

The customer agrees to follow the policies of payment: 68.66% advance of the total package purchased. Once you made this payment (money in bank or legal representative) along with Booking registration and the contract shall carry out the respective reservations and decision services. 31.34% advance of the total contract package, one month before arrival. Once this payment (money in bank or legal representative) will actively continue making services.

The customer agrees to follow the payment policies established by **Into Peru tour provider** in the manner agreed in the previous paragraph.

After receiving the payment confirmation, our bank account or legal representative of **Into Peru tour provider** will inform the travel specialist who will start organizing the contracted services.

IMPORTANT: Payments by bank transfer or Western Union mode (modality in more than 01 days) have a lag of 01-04 days, so that the client must wait for confirmation of receipt of the payment for their specialist proceed with making travel service.

Changes made by the Customer

Any changes made to the original booking must be confirmed in writing by the person signing the booking form and your travel specialist. Any costs or extra charge incurred by **Into Peru tour provider** or charged by its suppliers as a result of the amendments, will be charged to the customer. While every reasonable effort will be made to accommodate changes and additional requests, we are unable to guarantee that all of them will be made.

Customer Replacement

If any member of your group cannot travel, you may transfer the booking to another suitable person, provided they are notified in writing at least 60 days before departure. There may be additional charges to cover the costs imposed by suppliers of **Into Peru tour provider**. Airlines may impose a fee of 100% cancellation and the cost of a new ticket. Tickets to the Inca Trail, Inca Citadel (Machu Picchu) and Huayna Picchu are not refundable, transferable and endorsable.

Cancellation by Customer

The customer can cancel the reservation at any time, it must be 60 days prior to departure, provided that the cancellation has been communicated to **Into Peru tour provider** in writing. **Into Peru tour provider** will reimburse the costs recoverable, except for one administrative fee of US \$ 25 and bank transfer costs, expenses or any Western Union incurred rate credit card. **Into Peru tour provider** providers could charge cancellation fees Customer and **Into Peru tour provider** will NOT be responsible for those costs.

Airlines may impose a cancellation fee of 100% for unused tickets or missed flights. Tickets to the Inca Trail, Inca Citadel (Machu Picchu) and Huayna Picchu are not refundable, transferable and endorsable. For reservations of group or individual passengers in hotels chain Orient-Express SA, cancellations of group and / or reductions book with names in a group received between 90 and 61 days prior to admission of the group are subject to 70 % penalty. Cancellations of group and / or reductions of reserves with names in a group received between 60 and date of arrival of the group will be considered no show and apply a penalty of 100% of total accommodation canceled and / or reduced. There will be no refund option.

Changes and Cancellation by Into Peru tour provider

Although **Into Peru tour provider** will make its best efforts to operate all tours as promoted, by signing this agreement you accept that may be necessary or advisable to vary or modify a tour itinerary or its contents due to prevailing conditions (social political crisis, climate or several factors that impede its development or jeopardize the integrity of the client). Although **Into Peru tour provider** reserves the right to change or discontinue at any time any of the facilities, services or prices (including flights, accommodation or other arrangements) and to substitute alternative arrangements of comparable monetary value without compensation, and accepts no responsibility for the loss of pleasure that would result from these changes. If **Into Peru tour provider** perceives that a major change is required, we will inform the customer at the time of booking.

If it is necessary to make a major change after the reservation has been made, **Into Peru tour provider** will inform the customer as soon as possible. When a major change is made, the customer will have the option of accepting the change of plan, buy any other available tour or canceling the tour and get the corresponding reimbursement, provided that the change is due to force majeure. It is considered as force majeure: war, threat of war, riot, civil strife, industrial disputes, terrorist activity, natural (or nuclear) disaster, fire or adverse weather conditions, technical or maintenance of transport problems, forced changes for cancellations or changes itineraries of flights by an airline, changing airline or aircraft type, or other similar events beyond the control of **Into Peru tour provider**. **Into Peru tour provider** is NOT responsible for any costs in the event of a change - beyond their control - to departure time or date of a tour, flight or other form of transport.

Additional Charges

Into Peru tour provider reserves the right to increase the cost of a tour for the following reasons: government decisions, currency, transportation costs, including the cost of fuel, overflying charges, airport charges increasing airfares itinerary or other similar events beyond the control of **Into Peru tour provider**.

Traveler's Insurance

A travel insurance policy is highly recommended for all client while traveling in tours organized by **Into Peru tour provider**. You and your personal property including baggage are entirely at your own risk. Customer is responsible to hire their own insurance. A proper insurance policy should adequately cover medical expenses that may occur due to illness or accident before or during vacations and lost vacation money due to cancellation or curtailment of the holiday for reasons covered by insurance. The customer must ensure that the policy does not have exclusive protection clauses limiting the type of activities of his tour. The Customer must ensure that the travel policy covering their requirements and should seek additional extra insurance if necessary.

Passport, Visa, Andean Migration Card and Vaccinations

It is the responsibility of the customer to have in their possession a valid passport, visa permits, vaccinations and preventive medicines as may be required during the course of the trip. **Into Peru tour provider** in good faith provides information on these and other issues related to the topic but without liability.

Age, fitness, and Participation

It is assumed that before making a reservation, customers are sure they are physically able to perform the itinerary chosen. It is suggested that people over 60 get a medical certificate stating that he/she is suitable for traveling on the itinerary chosen. We do not accept unaccompanied minors (under 18 years) in the tours operated by **Into Peru tour provider**; However, children and youth can be accepted when accompanied by a parent or guardian accepts full responsibility for them. **Into Peru tour provider** reserves the absolute right to refuse a booking at its discretion. Customers agree to accept the authority and decisions of employees, tour leaders and agents of **Into Peru tour provider** while traveling with us or our operators. In the event that one of these people believe that the health or conduct of a Client before or after your trip could endanger the safe, comfortable and happy tour development, the customer may be excluded from all or part of the tour.

Local Laws

It is expected that all participants in the tours operated by **Into Peru tour provider** respect the laws and regulations of the countries visited and any contrary attitude to deliver **Into Peru tour provider** from liability for the obligations that would otherwise have under the conditions of reservation.

Illness or Disability

Anyone who suffers from an illness or disability or is being treated for any physical or medical condition must declare the true nature of such condition at the time of the booking and make arrangements to provide itself with any medication or other treatment that may be required during the tour. Failure to

disclose these conditions will lead to a breach of these booking conditions and result in the exclusion of such people on the tour, and the loss of all money paid. If in the chosen trip a cruise or excursion or transfer to a ship of any type are included, if you are unable to swim, you must inform this at the time of making the booking. This will not prevent the Customer to participate in the tour but allow **Into Peru tour provider** to take additional security Client at such times and take some appropriate precautions.

If the customer has a claim

If the customer has a claim or complaint about any of the tour arrangements he or she must make it known to **Into Peru tour provider** through Into Peru or their representatives at the same time so that it can conduct a good faith effort to rectify the situation . It is only if **Into Peru tour provider** is aware that any problems will be an opportunity to rectify it. Failure to file a complaint at the time, voids the possibility that the client submits a claim for compensation for **Into Peru tour provider**. If the problem has not been solved, you must file a written complaint **Into Peru tour provider** within 28 days after completing the tour.

Flight bookings

Into Peru tour provider will make its best efforts to ensure that all flight prices are correct at the time it is listed. Airlines reserve the right to modify or withdraw the ticket prices without prior notice. Once you have paid the deposit of an airfare, your reservation is guaranteed, but does not guarantee the fare. Only you can ensure the fare when the reservation has been paid in full and the ticket has been issued. NO can be transferred flight bookings. In the time between the booking it is made and the ticket, **Into Peru tour provider** will make a good faith effort to follow less expensive fares for the customer. Any and all savings achieved with a new reservation at a lower rate will be for the benefit of the Client.

Flight schedules submitted by **Into Peru tour provider** serve only for general guidance and are subject to change. The correct time of flight will be indicated on the ticket. The Customer must carefully check tickets immediately upon receiving them. In the event there is a change in the flight, **Into Peru tour provider** will try by all means (indicated in the Booking registration) to inform the Customer as soon as possible. Details of airlines are also subject to change. Such modifications do not constitute a significant change in travel arrangements and therefore should not be interpreted as a right to cancellation without paying the usual fees in this case. **Into Peru tour provider** can not be responsible for any delay in their flight, whether the delay was caused by bad weather, the action of air traffic controllers, airport authorities or (local) governments, the time change scheduled flights by the airline, mechanical breakdown, strike, industrial action or any other reason.

Our responsibility

Into Peru tour provider accepts responsibility for ensuring that the Customer will have a trip as described in the program description given to customers upon arrival, and that services given have a high quality standard. **Into Peru tour provider** acts only on its ability agent in the case of legal conditions, always exercising every possible precaution, it is not responsible for injury, illness, damage, loss, additional expenses, accidental delay, or other irregularities which may be caused due to acts or omissions intentional or negligent by companies or individuals that provide or are involved in transport, accommodation or other services related to compliance with the tour services, or because of natural disasters, social upheavals or other causes.

Risk taking and the disclaimer for "adventure travel"

Into Peru tour provider will not accept liability for any damages resulting from Customer's failure to accept the authority and decisions of employees, tour leaders and agents of **Into Peru tour provider**. Customers who book an adventure tour, including but not limited to hiking, camping, rafting, rock climbing, mountaineering, horseback riding, boating, etc, agree that their participation in such activities involves an element of risk and the risk inherent staff. Before embarking on these trips, the customer can be submitted using a standard waiver agreement Disclaimer freeing **Into Peru tour provider** from any liability in case of accident. Customer agrees that failure to read and sign this form will be considered reason for refusing delivery of the contracted service adventure tour.

Financial security

Into Peru tour provider is an accredited agency of the International Air Transport Association (IATA).